



City of Cincinnati

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FOR IMMEDIATE RELEASE (Updated For Correct Website)

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BE A POTHOLE SPOTTER!

The City of Cincinnati repaired over 72,000 potholes in 2005 and once again needs your help identifying potholes as this will ensure faster repairs. City crews are already patrolling those streets that are in poor condition as a part of our effort to be proactive about pothole filling. The City received over 4,300 requests from citizens for pothole service in 2005 and your continued assistance will help provide us with more inclusive, city-wide coverage. Your input is sincerely appreciated.

There are three ways to report potholes and by doing so you can become a Pothole Spotter.

1. Send an e-mail to POTHOLE@CINCINNATI-OH.GOV
2. Report potholes on line at the City website <http://www.cincinnati-oh.gov/pubsrv/pages/-4267-/>
3. Lastly, potholes can be reported to the Customer Service Call Center at 513 591-6000.

Here is the information the City needs when you submit a pothole request:

1. Exact location, address (i.e.; street name, address number, corner of intersection etc.) Precise locations help our crews find the potholes.
2. Approximate size of the pothole; (i.e.; 2 feet in diameter by 3 inches deep and whether you consider the pothole hazardous requiring immediate repair)
3. Number of potholes. If there are several just indicate the address range where "patrolling" is needed. (i.e. 1500 through 1600 Main Street)
4. Placement of pothole on the street. (i.e., inbound center lane etc.)